



Quality Policy

Chicago Maintenance & Construction Company LLC firmly believes that sound Quality performance is key to ensure sustainable business in Building Maintenance & Construction by operating a Quality Management system in accordance with the requirements of ISO 9001:2015. Thus, it shall be considered as integral part in business decision-making process that is beneficial to all Company's Stakeholders.

Hence, Chicago Maintenance & Construction Company LLC committed to:

- On time and within budget delivery of projects in accordance with our clients' expectations every time.
- Ensure the quality policy and quality objectives are established and Implemented for the QMS.
- Implementing responsible practices, transparency, and accountability in conducting our activities.
- Ensuring that applicable Legal, statutory, and regulatory requirements are determined, understood, and consistently met.
- Drive Continual improvement of the QMS by ensuring the risks and opportunities that can affect the conformity of Services/Product, well defined process and procedures and customer satisfaction surveys.
- Implement and maintain an effective QMS that provides guidance on objectives and performance standards and ensure that there is strong leadership and clearly defined responsibilities and accountabilities for all levels of the organization.
- Ensure that the resources needed for the QMS are available; including training, support, work environment and encouragement; and communicate the importance of effective quality management and of conforming to the ISO 9001:2015 requirements.
- This policy will be communicated to all employees and available to all interested parties.
- Employees and other interested parties are expected to co-operate and assist in the implementation of this policy, which will lead them to improve their and our performance.

We regularly review our Policy Documentation and Management System Procedures in compliance with customer, standards & statutory requirements and seek to continually improve our Quality Management System in accordance with internationally accepted best practices.

This policy applies to all the employees of Chicago Maintenance & Construction Company LLC at all locations as well to the scope of work and it is clearly communicated to the Management, Employees & Other Interested Parties.

Suresh Kumar
Chief Executive Officer